

KGS Certification aims to promote, encourage, awareness, responsibility and help to continually improve certification management issues within industry, commerce and the public domain.

We will achieve this by:-

- Offering an international and national certification service in accordance with ISO/IEC 17021 that is fair impartial and objective to all who wish to avail themselves of our service,
- Providing our customers with a professional service that is perceived to add value to their business and satisfy their expectation,
- $\ \oplus$ Practicing sound certification principles through competent staff,
- Brief and train our staff to deliver Audits that satisfy our customers, supervisory body and the Standard,
- Developing an open exchange of information with organizations and public on certification service that we offer. Continuously improving the certification service we offer, and
- ① Communicating this policy to our staff, customers and interested parties.

KGS

Managing Director
KGS Certification (Bangladesh) Ltd.

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